

Inmagic® DB/TextWorks® 11.00

Installation and Upgrade Notes

This document is intended for new DB/TextWorks installations and sites that are upgrading to version 11.00.

DB/TextWorks is a content management system—a type of database software that enables you to build networked and standalone textbases to manage text, numbers, dates, and electronic images. DB/TextWorks combines traditional database power, including the ability to manipulate data and perform arithmetic calculations, with the ability to handle large amounts of text.

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What’s on the Installation CD-ROM and Download Page

The DB/TextWorks CD-ROM and download page include the following products:

- **Inmagic® DB/TextWorks® v11.00.** The software you use to create textbases.
- **Inmagic® DB/Text® *PowerPack*™.** A set of two services you can use to automate textbase management tasks.
- **Run-time software.** A standalone, search-only version of DB/TextWorks you can distribute to allow outside users to search your textbases.

Each product is covered in a separate section of these installation notes.

System Requirements

We recommend the following to install and run DB/TextWorks:

- One of the following operating systems:
 - Windows Vista
 - Windows 2003 Server with Service Pack 2
 - Windows XP Professional with Service Pack 2
 - Windows 2000 Server with Service Pack 4
 - Windows 2000 Professional with Service Pack 4
- 512 MB of RAM; 2G of RAM for Microsoft Vista

You can use any printer, video monitor, network, or mouse supported by Microsoft Windows.

You may need Microsoft Internet Explorer version 6.0 or later. For an explanation, see “Before You Begin” on page 4. If you need to install Internet Explorer, then you need a minimum of 100 MB of available disk space.

Note that these requirements are accurate as of the original publication date for this installation notes document. For the most up-to-date system requirements, go to the Inmagic Web site.

Compatibility Information for Windows 2000

Be sure you have Service Pack 4 or later installed on all Windows 2000 workstations running DB/TextWorks. A hotfix included with Service Pack 4 addresses an issue where Windows 2000 may return incorrect data when performing read operations across a network. If this information is then written back into a DB/TextWorks textbase, it may affect the integrity of the data. For more information about this issue and Windows 2000, see <http://support.microsoft.com/kb/307982/en-us>.

Important Information for Windows Vista Users

The following information applies to Windows Vista operating systems only.

Launching Executables & Starting Applications

User Access Control is a new security component in Windows Vista. How you launch executables and start applications on a Vista system depends on whether User Access Control (UAC) is turned on or off and whether you have Administrator rights.

- If UAC is turned on and you have Administrator rights, right-click the executable or menu item, select **Run as Administrator**, and click **Continue** when prompted for permission to continue. If you do not have Administrator rights, you will be prompted to supply an Administrator password in order to continue.
- If UAC is turned off, you must be logged in as an Administrator. You can double-click executables and launch menu items the same way as in earlier Windows operating systems.

Tip! User Access Control settings are specified via the Control Panel (**User Accounts>User Accounts>Turn User Account Control on or off**).

Online Help Compatibility

Starting with Windows Vista, Microsoft operating systems no longer include the executable needed to run 32-bit online help files with the .HLP extension. This executable (WinHlp32.EXE) may be downloaded for free from the Microsoft Download Center. At the time these installation notes were published, the download was available at the following location:

<http://www.microsoft.com/downloads/details.aspx?FamilyId=6EBCFAD9-D3F5-4365-8070-334CD175D4BB&displaylang=en>

Tip! When downloading WinHlp32.EXE from Microsoft, note that a 32-bit Windows Vista operating system requires the x86 version of the executable.

If your organization prohibits this download, a Windows HTML Help version of the DB/TextWorks online help (dbtext.CHM) is available for download from the Inmagic Customer Extranet (<http://support.inmagic.com/downloads/extranet.html>).

Before You Begin

- **Exit all Windows applications.** Exit all Windows applications before installing the DB/TextWorks product or running Setup Workstation.
- **Remote access software.** Do not use remote access software to install this product. The Windows Installer service may encounter problems when interacting with remote access software (especially Terminal Services), which can result in various errors and the inability to install the product. Install the product on your machine directly instead.
- **Antivirus software.** If you have antivirus software active on the machine on which you plan to install DB/TextWorks and you do not disable it before you run the installation program, you may receive an error message about a malicious script. This is due to scripts running in Microsoft Windows Installer. You should choose to continue with the installation. Or you can disable the antivirus software before you run the install, and enable it when you are done.
- **Internet Explorer version 6.0 or later.** Be aware that some software features, including XML Import, Inmagic.net™, and the DB/TextWorks Thesaurus feature, require Internet Explorer 6.0 or later. We do not require that it be your default browser. To support the use of these features, Internet Explorer 6.0 or later must be installed on every machine that will be running the software. It does not have to be installed on a network server containing the DB/TextWorks executable.
- **Read-Write access.** Make sure you have full Read-Write access (for example, Administrator access) to the DB/TextWorks installation and Windows System folders.
- **DB/TextWorks serial number.** Locate your DB/TextWorks serial number. You will be asked for the serial number during installation.
- **Troubleshooting.** There are several troubleshooting references that are available to you to help resolve issues you may be encountering when installing DB/TextWorks, PowerPack Lite, Run-time or running Workstation setup.
 - Inmagic Knowledgebase – The Inmagic Knowledgebase is available 24x7. The knowledgebase may be accessed at <http://support.inmagic.com/supbase3.htm>.
 - Inmagic Technical Support – You may call or email Inmagic Technical Support for assistance.
E-mail: support@inmagic.com
Phone: 800-229-8398, Press 3
- **Configuration settings for DB/TextWorks.** When you install DB/TextWorks, you will specify configuration settings. If you want to change the settings later (for example, to specify alternate languages for recognition of dates with alphabetic components), run the Setup from the DB/TextWorks installation folder and click the **Configure** button. For more information, search the DB/TextWorks online help for “Configuring DB/TextWorks.”

- **If you are upgrading –**
 - **Back up existing textbases.** Do a complete backup of all your DB/TextWorks textbases before proceeding to upgrade to version 11.00.
 - **DB/TextWorks serial number.** Locate your DB/TextWorks serial number. You will be asked for the serial number during installation. If you did not receive a new serial number, use the serial number supplied with your earlier version. If you are upgrading from an electronic download (instead of a CD), you also need a password, which should have been provided to you with the upgrade notification.
 - **DB/TextWorks users.** Be sure all users have exited the software before upgrading.
 - **Compatibility.** DB/TextWorks version 11.00 can use textbases created with earlier versions of DB/TextWorks. For known backwards compatibility issues, see the DB/TextWorks README file for version 11.00.
 - **Back up your DBTLABEL.INI file.** Before upgrading from an earlier version of DB/TextWorks to version 11.00, you should back up or rename your DBTLABEL.INI file if you have made any changes to that file. The DBTLABEL.INI file contains settings for the label forms that appear for selection in the Form Designer. DB/TextWorks version 11.00 installs a new file, which overwrites the previous settings. You can merge your changed settings with DB/TextWorks version 11.00 after the installation completes.

Installing DB/TextWorks v11.00

Your license agreement permits you to install each purchased copy of DB/TextWorks in one location, such as your local hard drive, a network workstation, or a network server.

The DB/TextWorks Setup program takes you step-by-step through the desktop installation of DB/TextWorks version 11.00. You can also install DB/TextWorks on a network server to allow access by multiple users.

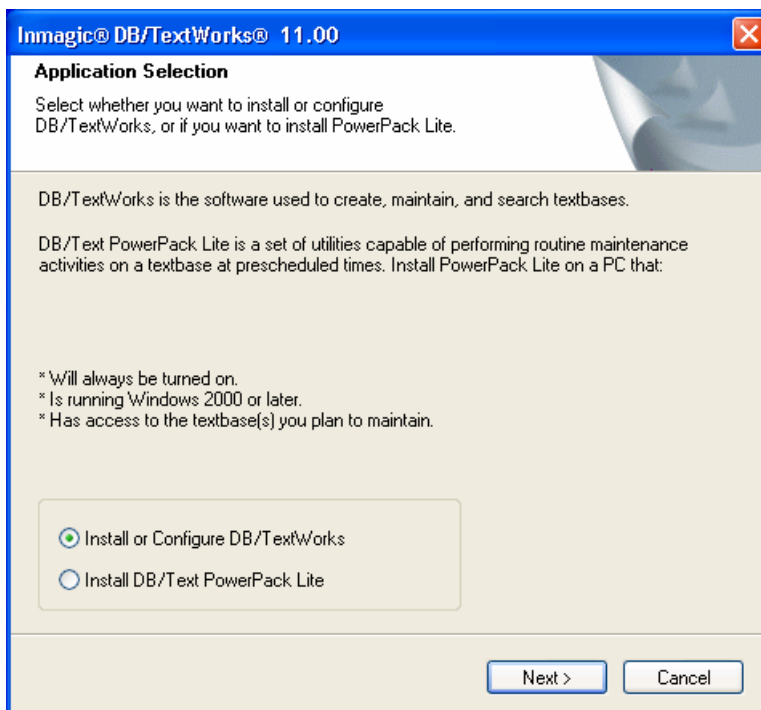
Note: Setup detects whether you are logged in as Administrator. If you are not logged in as Administrator, a dialog box opens so that you can switch users (to the Administrator). If you try to proceed with the installation without being logged in as Administrator, an error message appears and the installation does not continue.

To install DB/TextWorks

1. Be sure you have read “Before You Begin” on page 4.
 2. Depending on your situation, do the following:
 - If you are installing from the Inmagic DB/TextWorks Setup CD-ROM, insert it in the machine’s drive. Setup should automatically start. If it does not, open Windows Explorer and from the installation CD-ROM, double-click **Setup.EXE**.
 - If you downloaded the DB/TextWorks ZIP file, you must first unzip it to a temporary folder, then, from within that folder, double-click **Setup.EXE** to launch the program to install the product.
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Windows Vista Users: For information about how to launch executables in Windows Vista, refer to “Important Information for Windows Vista Users” on page 3.

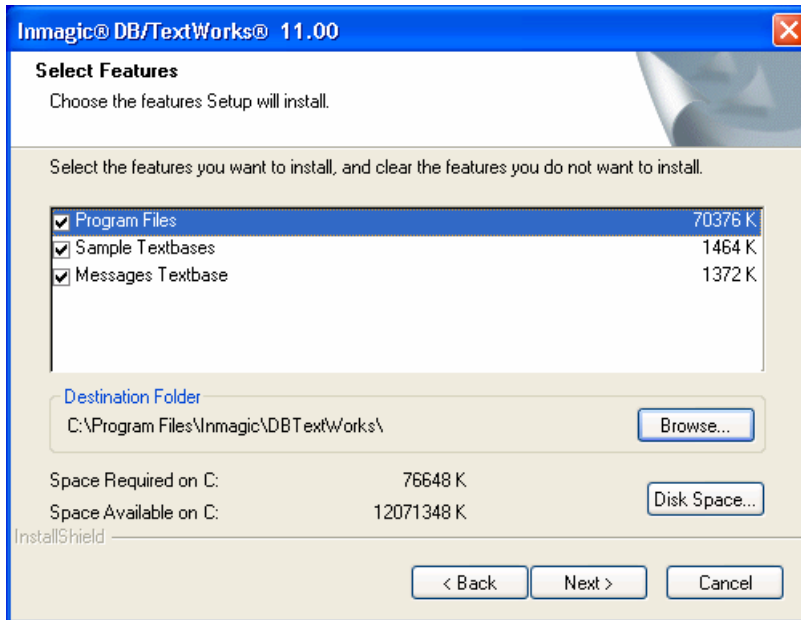
3. On the Welcome dialog box, click **Next**.
4. On the Application Selection dialog box, select the **Install or Configure DB/TextWorks** option button, then click **Next**.



5. If Internet Explorer 6.0 or later is not installed on this machine, a notification message appears and you are prompted to exit Setup so that you can install it. If Internet Explorer version 6.0 or later is installed, the Installation Options dialog box appears.
6. On the Installation Options dialog box, click the **Install** button.
7. On the License Agreement dialog box, read the license agreement, and then respond appropriately.
8. On the Customer Information dialog box, enter your name, the company name, and the DB/TextWorks serial number, then click **Next**.

Note for upgrade installations: Your serial number should be filled in automatically when you install version 11.00 on the machine on which you installed an earlier version of DB/TextWorks.

9. On the Select Features dialog box:
 - For Features, accept or clear the check boxes, as appropriate:
 - ◆ **Program Files.** Installs DB/TextWorks version 11.00, which runs under Windows operating systems.
 - ◆ **Sample Textbases.** Installs the *Sample1* and *Sample2* textbases supplied with DB/TextWorks.
 - ◆ **Messages Textbase.** Installs the Messages textbase (*DBTMSG*), which explains errors and messages that may occur in DB/TextWorks.

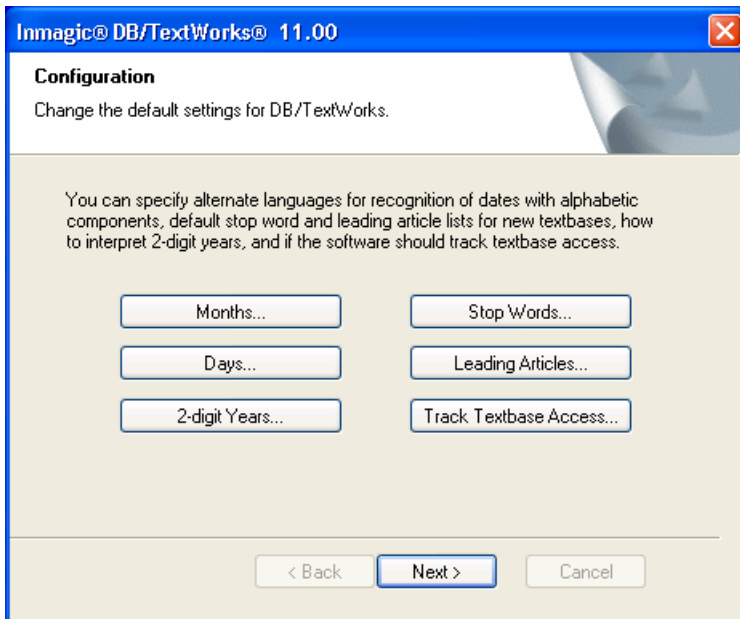


- For Destination Folder, specify the folder in which you want DB/TextWorks installed (for example, C:\Program Files\Inmagic\DBTextWorks\). You can accept the default location or click **Browse** to change it.

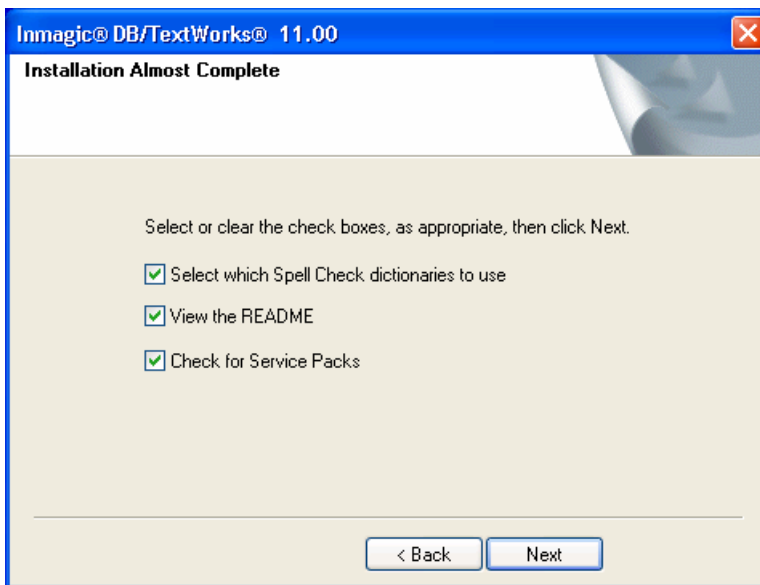
Note for upgrade installations: You must select the same folder as the earlier version of DB/TextWorks to successfully upgrade. If you do not select the same folder, a new installation will be installed and your previous version will not be upgraded. When a message appears asking if you want to overwrite the earlier DB/TextWorks files, click **Yes**.

Click **Next**.

10. Wait while Setup installs the files.
11. On the Configuration dialog box, click the buttons to configure DB/TextWorks. You can specify alternate languages for months and days, how two-digit years are interpreted, default stop word and leading article lists, and whether the software tracks textbase access. In most cases, you can accept the default settings. Click **Next**.

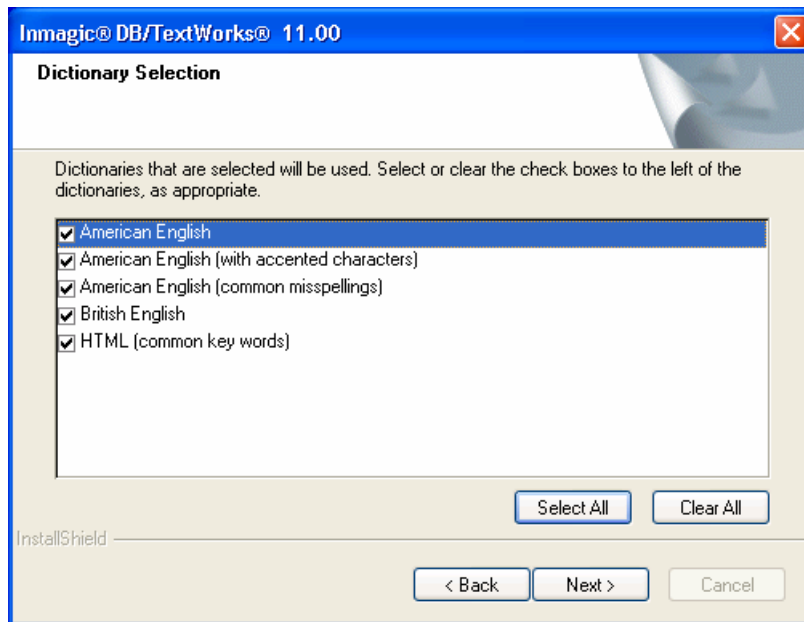


12. On the Installation Almost Complete dialog box, select or clear the check boxes, as appropriate. Click **Next**.

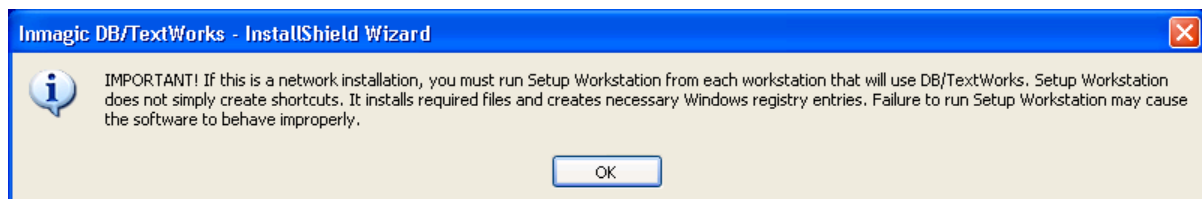


13. If you selected the **Select which Spell Check dictionaries to use** check box, the Dictionary Selection dialog box opens with a list of the available dictionaries. Select or clear the check boxes to specify the dictionaries you want to use, then click **Next**.

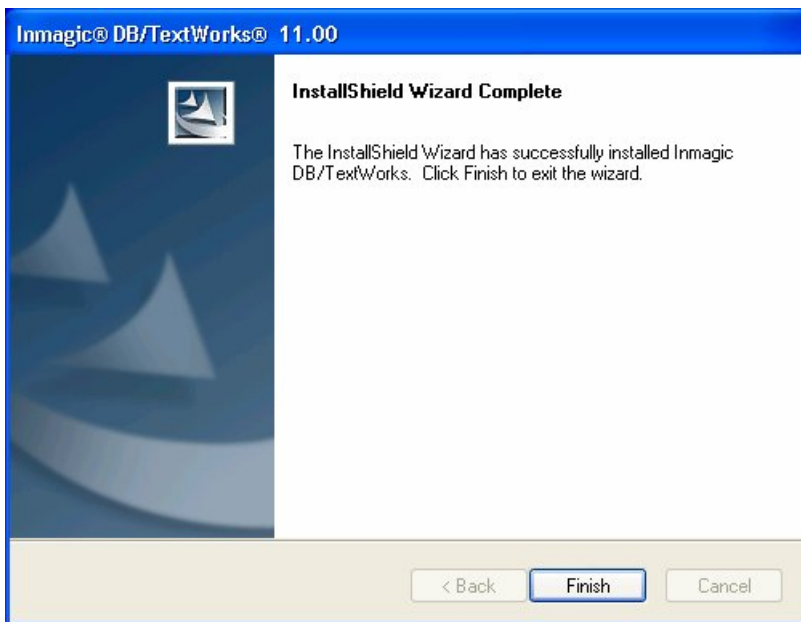
For example, users in the United States may want to clear the **British English** check box, so the Spell Checker will catch such words as “colour” and “centre.” If you do not plan on editing text with embedded HTML tags, you may want to clear the **HTML (common key words)** check box. The dictionary selections you make are recorded in the Windows Registry on the local machine.



14. If you selected the **View the README** check box, read or print the file, then close it to continue with the installation.
15. A message appears to remind you that, if this is a network installation, you must run Setup Workstation from each machine that will run the software. Click **OK**.



16. Once Setup completes, click **Finish**.



Note: If Setup determines that you have to reboot your computer, the InstallShield Wizard Complete dialog box provides you with an option to restart your computer when you click the **Finish** button. If this is the case, you **must** reboot your computer to complete the installation/upgrade process.

- If you purchased a multi-user license agreement, set the number of licensed users; see page 10.
- If you installed DB/TextWorks on a network server, go to each user's machine and run Setup Workstation to set up each user's computer to run the software; see page 12. You can also use SMS to do this.

17. If you selected the **Check for Service Packs** check box, locate the DB/TextWorks section to determine if there are any service packs that should be applied to DB/TextWorks v11.00.

Setting the Number of Licensed Users

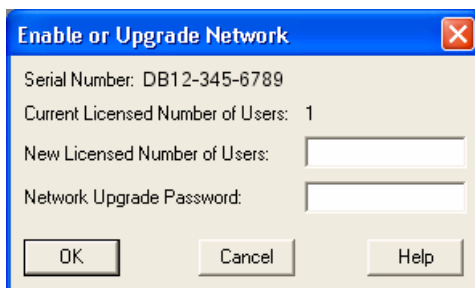
If you purchased a multi-user network license to share DB/TextWorks on a network, you must specify the number of licensed users after installing DB/TextWorks. Your **Network Upgrade Password** is supplied on a separate sheet of paper.

Note for upgrade installations: If you are upgrading from an earlier version and did not receive a new network upgrade password, use the password supplied with your earlier version of DB/TextWorks.

1. Log in to your network using an account with full Read-Write access (for example, Administrator) to the DB/TextWorks installation folder.
2. Make sure no one else is running DB/TextWorks, then start DB/TextWorks but do not open a textbase.

Windows Vista Users: For information about how to start applications in Windows Vista, refer to “Important Information for Windows Vista Users” on page 3.

3. Choose **Tools>Enable or Upgrade Network** to open the Enable or Upgrade Network dialog box.



4. Type the new number of licensed users and the password provided by Inmagic, Inc., then click **OK**.

Important! Type the total number of licensed users that you expect to have, not the number you are adding. For example, if you have a 20-node network version and you purchased 10 additional nodes, type 30.

5. While it is not required, we recommend that if you have any existing textbases, open each one and edit the textbase structure to increase the Maximum Users (choose **Maintain>Edit Textbase Structure**, then click the **Maximum Users** button) to match or exceed the number of licensed users.

Setting Up Workstations

If you installed DB/TextWorks on a network server, you need to set up each user's computer to run the software. The following process adds required files to the local machine's Windows System folder. The process also updates the local machine's Windows Registry to register file extensions and point to the correct Spell Check dictionaries.

Be sure that Internet Explorer version 6.0 or later is installed on every machine that will be running the software. It does not have to be the default browser.

Windows Vista Users: For information about how to start applications in Windows Vista, refer to "Important Information for Windows Vista Users" on page 3.

To use SMS to do Setup Workstation

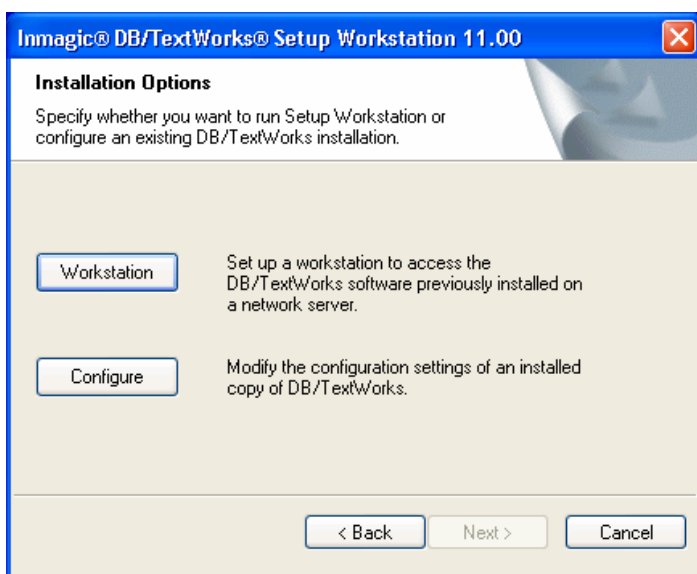
1. Share the DB/TextWorks installation folder on the machine hosting DB/TextWorks. This destination location was specified in step 9 of "To install DB/TextWorks" on page 7.
2. From the SMS subfolder of the DB/TextWorks installation folder, edit the Inmagic DBTextWorks Setup Workstation .MSI file with an MSI editing tool such as Wise, InstallShield, or Orca.
3. Go to the Property table and edit the property DBTEXTWORKSDIR to point to your DB/TextWorks installation folder (for example, \\ServerName\Vol1\Inmagic\DBTextWorks\). Note that the path you enter for this value must end in a trailing slash.
4. Use your SMS program to do Setup Workstation on your client machines.

To manually do Setup Workstation

1. Share the DB/TextWorks installation folder on the machine hosting DB/TextWorks. This destination location was specified in step 9 of “To install DB/TextWorks” on page 7.
2. Log in with Administrator privileges on each workstation that will access DB/TextWorks. You must be logged in as Administrator to run Setup Workstation.
3. From where you installed DB/TextWorks (for example, \\ServerName\Vol1\Inmagic\DBTextWorks), double-click **Setup.EXE**.

Windows Vista Users: For information about how to launch executables in Windows Vista, refer to “Important Information for Windows Vista Users” on page 3.

4. If Internet Explorer 6.0 or later is not installed on this machine, a notification message appears and you are prompted to exit Setup so that you can install it. If Internet Explorer version 6.0 or later is installed, the Welcome dialog box appears.
5. On the Welcome dialog box, click **Next**.
6. On the Installation Options dialog box, click the **Workstation** button.



7. Wait while Setup installs the files.
8. On the Installation Almost Complete dialog box, select or clear the check boxes, as appropriate.
 - **Select which Spell Check dictionaries to use.**
 - **View the README.**Click **Next**.
9. If you selected the **Select which Spell Check dictionaries to use** check box, the Dictionary Selection dialog box opens with a list of the available dictionaries. Select or clear the check boxes to specify the dictionaries you want to use, then click **Next**. For example, users in the United States may want to clear the **British English** check box, so the Spell Checker will catch such words as “colour” and “centre.” If you do not plan on editing text with embedded HTML tags, you may want to clear the **HTML (common key words)** check box. The dictionary selections you make are recorded in the Windows Registry on the local machine.
10. If you selected the **View the README** check box, read or print the file, then close it to continue with Setup Workstation.
11. When the InstallShield Wizard Complete dialog box opens, click **Finish**.

Note: If Setup determines that you have to reboot your computer, the InstallShield Wizard Complete dialog box provides you with an option to restart your computer when you click the **Finish** button. If this is the case, you **must** reboot your computer to complete Setup Workstation.

Getting Started with DB/TextWorks

To start DB/TextWorks, from the Windows Start menu, choose **Programs>Inmagic Applications>DBTextWorks>DBTextWorks**. Note that whether you log in with Administrator privileges or with a non-Administrator account, you will have to set the user file path the first time you open DB/TextWorks with that login.

To see which program items were installed, open the Inmagic Applications shortcut menu: From the Windows Start menu, choose **Programs>Inmagic Applications>DBTextWorks**. Depending on the options selected during Setup, you may see some or all of the following commands:

- **DBTextWorks**. Starts DB/TextWorks.
- **Messages Textbase**. Opens the Messages textbase (*DBTMSG*), which explains errors and other messages you may see while running DB/TextWorks.
- **Online Help**. Opens the online help for DB/TextWorks.
- **README**. Opens the README file, which tells you what is new with this version, lists issues resolved from the previous release and any late-breaking information, and contains other important information.
- **Sample Textbases**. Provides access to the sample textbases supplied with DB/TextWorks. Use *Sample1* and *Sample2* to practice searching and other operations.
- **Setup Workstation**. Runs the Setup Workstation program, which you can use to configure DB/TextWorks or set up workstations. Note that you cannot install the software using this command. To install files, run the Setup program from the installation CD.

Inmagic DB/Text PowerPack Lite

Inmagic DB/Text *PowerPack Lite* is a set of two services that system administrators can use on DB/TextWorks textbases to help automate management and maintenance tasks.

- **Inmagic® DB/Text® PowerPack™ Checker.** This service analyzes textbase integrity and optionally fixes some types of problems.
- **Inmagic® DB/Text® PowerPack™ Updater.** This service posts deferred updates automatically and continuously using background processing.

Installing DB/Text PowerPack Lite

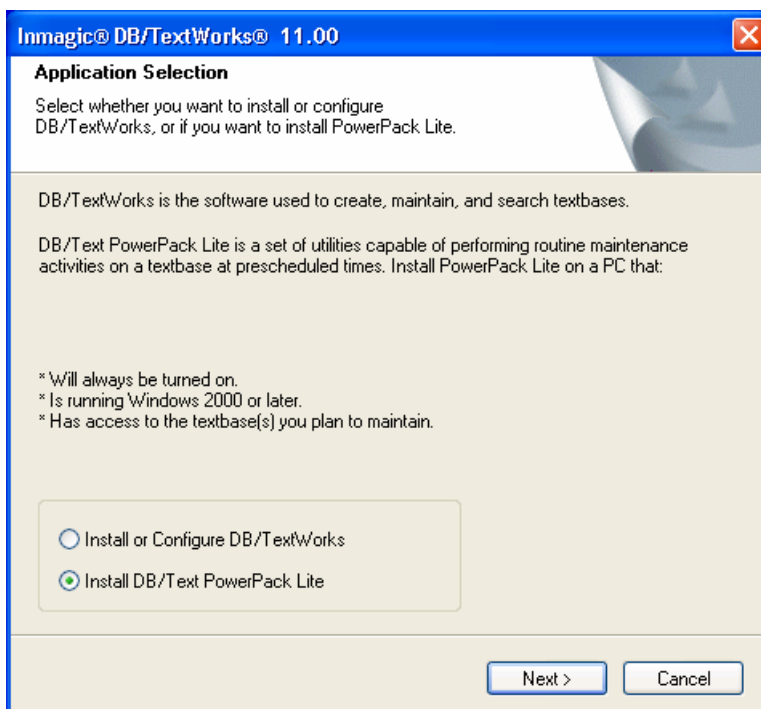
Note: If you already have *PowerPack Lite* version 8.00 installed, you do not need to install/upgrade this product again. *PowerPack Lite* version 8.00 is the current version of this product.

Install the services on a machine running under Windows 2003, Windows XP Professional, or Windows 2000 that **will not need to be rebooted frequently**.

The machine on which you install *PowerPack Lite* must have access to the DB/TextWorks textbases that you will maintain.

You must be logged in as Administrator to install *PowerPack Lite*.

1. If you are doing an upgrade install of *PowerPack Lite*, be sure that the services are not running. (Stop them by using the Services option through the Windows Computer Management window.)
2. Depending on your situation, do the following:
 - If you are installing from the Inmagic DB/TextWorks Setup CD-ROM, insert it in the machine's drive. Setup should automatically start. If it does not, open Windows Explorer and from the installation CD-ROM, double-click **Setup.EXE**.
 - If you downloaded the DB/TextWorks ZIP file, you must first unzip it to a temporary folder, then, from within that folder, double-click **Setup.EXE** to launch the program to install the product.
3. On the Application Selection dialog box, select the **Install DB/Text PowerPack Lite** option button, then click **Next**.



4. Follow the prompts to install the services.

Note for upgrade installations: You must select the same folder as the earlier version of *PowerPack Lite* (for example: C:\Program Files\Inmagic\PPLite) to successfully upgrade. If you do not select the same folder, a new installation will be installed and your previous version will not be upgraded.

Once *PowerPack Lite* has been installed, we suggest you review its README file. ReadmePP.HTM was installed in the *PowerPack Lite* installation folder. It tells you what is new with this version, lists issues resolved from the previous release and any late-breaking information, and contains other important information.

Using the *PowerPack Lite* Services

You run each service separately. Note that you must be logged in as Administrator to run the services. Each service has its own dialog box and its own help file, which you can access from the dialog box. To configure and run the services, from the Windows Start menu, choose **Programs>Inmagic Applications>PowerPack>Checker** and **Programs>Inmagic Applications>PowerPack>Updater**.

Run-time Software

The Run-time software is stand-alone, search-only software included with DB/TextWorks v11.00. You can copy and distribute the Run-time software, together with any textbases that you create, according to the terms of the Run-time Master License Agreement.

This means you can share your textbases with other people. End users who install the Run-time software will be able to open your textbases and search them. They will not be able to make any changes to records or the textbase structure, nor can they create their own textbases.

Note: The Run-time software is not intended for network use; it is intended to distribute your textbases to a stand-alone user at another location. The Run-time software requires exclusive access to the textbase and permits only one instance of the software to run at a time.

You do not install the Run-time software using the DB/TextWorks CD-ROM. Instead, you copy files from it to a writable CD. To ensure that the Run-time software will search textbases using the same rules as the ones with which the textbases were built, you should also copy DBText.INI onto the CD with the copied Run-time software.

Before you copy any files, choose **Tools>Folder Options>View**, and then select the **Show hidden files and folders** option button.

To learn how to distribute the Run-time software, see the “Distributing Textbases with the Run-time Version” topic in the DB/TextWorks online help. Your distribution rights are described in the DB/TextWorks License Agreement and in the “Run-time Master License – Additional Terms and Conditions” topic in the online help.

Note: If the Run-time software will be used with the DB/TextWorks Thesaurus feature, or with forms or query screens that use scripts, you must require that users have Internet Explorer version 6.0 or later installed on their systems **before** they install the Run-time software.

Documentation

For a list of the documentation available for the DB/TextWorks product, see the README file. You received electronic copies of the DB/TextWorks documentation set when you installed this product. You will find them in the Documentation subfolder of the main installation folder. In addition, you can access the documentation set through the Inmagic Customer Extranet at <http://support.inmagic.com/downloads/extranet.html>.

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General Company, Product, and Services Questions	Email: CustomerSvc@inmagic.com Phone: 800-229-8398, Press 1
Sales, Product Pricing, and Custom Solution Questions	sales@inmagic.com
Product Feature Requests	wishlist@inmagic.com

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