

Genie v3.6 Support Matrix - Page 1 of 1
Genie Component
(Revision date: 06/20/2023)

Genie Web Server Requirements	
Genie and WebPublisher PRO must be installed on the same server.	
Genie v3.6 is supported for use with WebPublisher PRO v12 or later (SQL or non-SQL). Please consult the Documentation page on the Customer Extranet to find the WebPublisher PRO server requirements for the version and platform of your WebPublisher application. Note that ASP is not required in order to edit records with Genie. Please note: Genie 3.6 SP1 is supported on Windows 2012 R2 with WebPublisher PRO v14.5 SP1 (SQL or non-SQL).	
Genie Client Web Browser Requirements	
Supported Web Browsers	Notes
MS Internet Explorer 8 - 11	The ScriptX ActiveX control must be installed on the client if there is a need to print labels and/or specific reports. This is not a pre-installation requirement, as this can be installed when it is first required. (The ScriptX software is installed with Genie.)
Microsoft Edge up-to-date versions Mozilla Firefox up-to-date versions Google Chrome up-to-date versions	Printing labels and/or specific reports is not supported because the required ScriptX ActiveX control is not compatible with browsers other than IE.
Notes:	
Enable JavaScript and cookies.	
Recommended screen resolution: at least 1024 x 768.	
Genie supports TLS 1.1 only. There is no implementation of TLS 1.2	
Documentation Link	